**Title:** App Interface Prototype  
**Priority:** High  
**Estimation:** 3 days  
**Description:**  
As a user,  
I want to preview what the application will look like,  
so that I can understand its main functions and usability before using it.  
**Points: 3**

**Title:** User Registration & Login  
**Priority:** High  
**Estimation:** 2 days  
**Description:**  
As a new customer,  
I want to register an account and log in easily,  
so that I can access all app services without any hassle.  
**Points: 4**

**Title:** Booking a Cleaning Service  
**Priority:** High  
**Estimation:** 3 days  
**Description:**  
As a user,  
I want to book a home cleaning session by selecting a suitable date and time,  
so that I can match it with my daily schedule.  
**Points: 4**

**Title:** Viewing Available Time Slots  
**Priority:** High  
**Estimation:** 2 days  
**Description:**  
As a user,  
I want to check which time slots are already booked,  
so that I can avoid scheduling conflicts and book open slots conveniently.  
**Points: 3**

**Title:** Cleaner Profile and Rating System  
**Priority:** Medium  
**Estimation:** 2 days  
**Description:**  
As a customer,  
I want to view each cleaner’s profile, rating, and reviews from other users,  
so that I can choose a reliable cleaner for my home.  
**Points: 2**

**Title:** Real-Time Chat with Cleaners  
**Priority:** High  
**Estimation:** 3 days  
**Description:**  
As a user,  
I want to send messages to the cleaner I booked,  
so that I can communicate any special cleaning requests or instructions.  
**Points: 3**

**Title:** Booking Status Notification  
**Priority:** High  
**Estimation:** 2 days  
**Description:**  
As a user,  
I want to receive real-time notifications about my booking (e.g. confirmed, rescheduled, or canceled),  
so that I stay informed without needing to check manually.  
**Points: 3**

**Title:** Payment Integration  
**Priority:** High  
**Estimation:** 3 days  
**Description:**  
As a customer,  
I want to make secure online payments for the cleaning service,  
so that I do not need to handle cash during the service.  
**Points: 4**

**Title:** Rebooking and Service History  
**Priority:** Medium  
**Estimation:** 2 days  
**Description:**  
As a returning user,  
I want to view my previous bookings and rebook a past cleaner,  
so that I can save time and maintain consistency.  
**Points: 2**

**Title:** Cleaner Availability Management  
**Priority:** Medium  
**Estimation:** 2 days  
**Description:**  
As a cleaner,  
I want to set my available working hours on a calendar,  
so that customers can only book times that suit my schedule.  
**Points: 2**

**Title:** Admin Dashboard & Monitoring  
**Priority:** Medium  
**Estimation:** 3 days  
**Description:**  
As an app administrator,  
I want to view and manage user activities, bookings, and cleaner schedules,  
so that I can ensure smooth app operation and handle issues in time.  
**Points: 3**

**Title:** Review and Rating Submission  
**Priority:** Medium  
**Estimation:** 1 day  
**Description:**  
As a customer,  
I want to leave a review and rating after each cleaning service,  
so that other users can benefit from my experience.  
**Points: 2**

**Title:** Feedback System for App Improvement  
**Priority:** Low  
**Estimation:** 1 day  
**Description:**  
As a user,  
I want to send feedback about the app performance or ideas for improvement,  
so that the development team can enhance the user experience.  
**Points: 1**

**Title:** Push Notification for Booking Reminder  
**Priority:** Medium  
**Estimation:** 2 days  
**Description:**  
As a user,  
I want to receive push reminders before my scheduled cleaning,  
so that I don’t forget the appointment.  
**Points: 2**

**Title:** Emergency Cancellation Option  
**Priority:** Medium  
**Estimation:** 2 days  
**Description:**  
As a user,  
I want to cancel my booking in case of emergencies,  
so that I don’t get charged unfairly and can reschedule later.  
**Points: 3**

**Title:** Multilingual Support  
**Priority:** Low  
**Estimation:** 3 days  
**Description:**  
As a non-English speaker,  
I want the app to support multiple languages,  
so that I can understand and use the app more easily.  
**Points: 1**

**Title:** Cleaner Verification Process  
**Priority:** High  
**Estimation:** 3 days  
**Description:**  
As an admin,  
I want to verify each cleaner’s identity and background,  
so that users feel safe when allowing them into their homes.  
**Points: 4**

**Title:** Promotional Offers and Discount Codes  
**Priority:** Medium  
**Estimation:** 2 days  
**Description:**  
As a user,  
I want to apply discount codes or see promotions in the app,  
so that I can save money when booking cleaning services.  
**Points: 2**

**Title:** Location-based Booking Suggestions  
**Priority:** Medium  
**Estimation:** 2 days  
**Description:**  
As a user,  
I want the app to suggest cleaners based on my location,  
so that I can reduce wait time and travel costs.  
**Points: 2**